

## **Hampshire and Isle of Wight Educational Psychology Telephone Support Line Now open to parents/ carers**

Following the government direction around social distancing and setting closures, we have adapted our support offer to schools and are running a Telephone Support Line, which will be:

- provided by educational psychologists for staff in all settings;
- available each day from 9.30am -12.30pm and 1.00pm – 4.00pm;
- for any queries related to the emotional wellbeing of children and young people, their families and staff who know them.

**From April 20th this Telephone Support Line will also be available for parents / carers to access for any queries relating to the emotional wellbeing of the children they are caring for. Please feel free to share this information with your school community.**

Please phone the number below for your local area:

- North (Basingstoke): 01252 814 835
- South (Havant): 02392 441 497
- East (Rushmoor): 01252 814 729
- West (Winchester): 01962 876 239
- Isle of Wight: 02392 441 497

Hampshire & Isle of Wight Educational Psychology (HIEP) have put together a collection of resources, which are available to support our communities in managing the worries and anxieties, for ourselves and those we are caring for. This information has been sent out to all schools in a leaflet titled 'Supporting mental health and wellbeing – Covid 19' (this can be found on our school website). Further information is available through contacting the Telephone Support Line.