

Can I have two children logged in at the same time?

You are only able to have one child logged in on a device at one time. If you have more than one device, then the children can access Seesaw separately. However, most activities and tasks set will not require continuous access. Your child will be able to log on and see the activity set, then they will be able to respond to this and upload this later on.

What if I have slow internet?

There will need to be access to the internet to find and view the task. However, while they are responding they shouldn't need to be live. There are a number of ways you can respond from writing on paper to using the methods built into the app. If you needed to, you could screenshot the task (if you were worried about losing connection) respond on paper; then photograph this and upload it later on.

There may be occasions where the activities come with voice instructions as well as written instructions. As well as this there may be videos for the children to watch - it will depend on what each child's teacher has set. If this is the case, they would need connection to stream that but these should be no longer than a few minutes.

Where can I find the log in details?

Your child should have received their unique QR code to log on. On this same piece of paper there is a 12 letter code which you can type in if you are using a laptop. We recommend that you either take a picture of this in case it is lost. It is also important to not share this with anyone as it acts as your child's password to access their Learning Journal.